

Notice of Security Incident

At the Fontainebleau Hotel, we are committed to protecting the privacy and security of the information we maintain. We recently identified and addressed a cybersecurity incident involving some of that information. This notice explains the incident, measures we have taken, and some steps you may consider taking in response.

On September 2, 2022, we identified a data security incident. We immediately took steps to secure our systems, notified state and federal law enforcement, and conducted an investigation. A cybersecurity firm was engaged to assist. The investigation determined that an unauthorized actor gained access to our network and accessed files on some of our computer systems between August 30, 2022, and September 2, 2022.

Some of these files contained information related to our employer-sponsored health plan and included member names, Social Security numbers, and health plan selection. The Fontainebleau Hotel is mailing letters to affected individuals and offering eligible individuals credit monitoring services. If you believe you may be affected and do not receive a letter by November 20, 2022, please contact our dedicated toll-free external call center at (866) 262-0098, Monday through Friday, 9:00 a.m. to 7:00 p.m. Eastern Time, except on major U.S. holidays.

The Fontainebleau Hotel takes privacy and confidentiality very seriously and regrets any inconvenience this incident may cause employees. To help prevent something like this from happening again, the Fontainebleau Hotel is strengthening the security of its information systems and will continue to enhance its protocols to safeguard the information in its care.